

Pattern

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Place, date

.....
.....
.....

Name of consumer(s)
Consumer(s) address

Agnieszka Wicherek
SOUNATURE AGNIESZKA WICHEREK
os. Pawlikowskiego 14J, lok.2
44-240 Żory (Poland)

Letter of complaint

(price reduction request /declaration of withdrawal from the contract in the event of a significant non-compliance of the goods with the contract without prior repair/replacement)

I am writing to complain about a which I bought on The good(s) does (do) not comply with the contract. The non-compliance with the contract consists in Non-compliance with the contract was found on

In my opinion, the lack of compliance with the contract is significant because

Therefore:

- I demand a reduction in the price of the goods by the amount of (in words:) Please return the given amount to the account / in the manner in which the payment for the goods was made*
- I withdraw from the contract and ask for a refund of the price of the goods to the account / in the manner in which the payment for the goods was made*

Yours sincerely

* delete as appropriate

** attachment: proof of purchase