

Pattern

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Place, date

.....
.....
.....

Name of consumer(s)
Consumer(s) address

Agnieszka Wicherek
SOUNATURE AGNIESZKA WICHEREK
os. Pawlikowskiego 14J, lok.2
44-240 Żory (Poland)

Letter of complaint
(price reduction request)

I am writing to complain about a which I bought on The good(s) does (do) not comply with the contract. The non-compliance with the contract consists in Non-compliance with the contract was found on

In addition, I point out that:

- the entrepreneur refused to bring the goods into compliance with the contract by repair or replacement, because*
- the entrepreneur did not bring the goods into compliance with the contract by repair or replacement, because*
- the lack of conformity with the contract persists even though the entrepreneur has tried to bring the goods into conformity with the contract because*
- the entrepreneur has declared / the circumstances of the case show that the entrepreneur will not bring the goods into conformity with the contract within a reasonable time or without undue inconvenience to the consumer, because*

In connection with the above, I demand a reduction in the price of the goods by the amount of (in words:) I am asking for a refund of the given amount to the account / in the manner in which the payment for the goods was made.*

Yours sincerely

* delete as appropriate

** attachment: proof of purchase